

## Attention: Legal Requestor

This communication is to inform you of a new partnership **Bright Light Medical Imaging** has forged with Clearpath, the leading national platform for records and diagnostic image fulfillment.

You have been identified as a consistent requestor. Given our long-term experience working with you, we are committed to helping alleviate the challenges we collectively face daily. To reduce our collective challenges around mailing hard copies of discs: shipping costs and delays, status, and invoicing/payment we have selected a partnership with Clearpath to digitize the release of diagnostic imaging (X-Rays, CTs, MRIs and more).

**The purpose of this outreach is to inform you that all requests for images, image reports and billing for our facilities must go directly through Clearpath's platform effective April 15<sup>th</sup>, 2024.**

### Platform Process:

- You will setup 1 requestor account for your organization with Clearpath (instructions below), you can add additional users to your account
- As part of the setup your facility will be required to setup payment (ACH or Credit Card)
- Your organization will initiate all requests at [www.myclarpath.com](http://www.myclarpath.com)
- Your facility will have real-time visibility into status, invoicing, and payment
- All status is accessible through the Clearpath portal. No additional follow-up should be necessary via phone or email.

### Benefits Accrued to Bright Light Medical Imaging and Legal Requestors:

- Reduce labor costs
- Reduce shipping costs and delays
- Reduce fulfillment and delivery time
- Receive all records and images digitally
- Real-time visibility into status, invoicing, and payment
- Avoid challenges with broken discs and encryption
- Environmentally friendly
- Eliminate driving, physical pickup and delivery

### What you need to know:

- Security: Clearpath has been vetted and meets HIPAA, SOC2-TYPE 2, ISO 27001, HITRUST standards
- Turn-around-time: Reduces delivery of films and records down to a few days
- Program Effective Date: All requests must be directed to Clearpath effective **April 15<sup>th</sup>, 2024**

### Next steps:

1. Contact Clearpath to setup your facility login: [support@myclearpath.com](mailto:support@myclearpath.com), will answer any questions about Clearpath and the overall record/film request fulfillment process. Training documentation will become accessible once you are provided a login
2. For all other questions and support please contact: [info@myclearpath.com](mailto:info@myclearpath.com)

Thank you and best regards,

**Bright Light Medical Imaging**  
**31 South Arlington Heights Rd.**  
**Elk Grove Village, IL 60007**